

Co-op Housing Education Conference

Fall 2015

Saturday, October 24



MORNING WORKSHOPS 9:30 AM TO 12:30 PM

1 Resolving disputes in your co-op

When should the co-op get involved (or not) in member conflicts? We'll explore a new approach based on Model Rules 2.0. We will also look at what gets in the way of effective responses to conflict and review the best options for resolving disputes.

2 The upward spiral **NEW**

Successful co-operatives do things, year after year, which attract and reinforce the engagement of their members. What is it that they do? Why do they succeed? Using an "organizational development" frame of reference, we will look at the key things that housing co-ops can do to sustain member engagement over time.

3 Ask the lawyers: end of operating agreements **NEW**

We've invited back housing co-op lawyers for another dynamic Q&A session. They are anticipating some interesting and challenging questions as co-op members grapple with the many legal issues generated by the expiry of operating agreements and other changes in our sector.

4 End of operating agreements: the essential checklist

Many co-ops don't know how to start planning for the end of their operating agreements. We can make things easier with our essential checklist of critical issues and options. We'll review current and future challenges and discuss how you can mobilize your members and other resources to tackle them.

5 Mental health and your co-op community **NEW**

Dealing with a co-op member living with a mental illness in a supportive and effective way can be challenging. Learn how to plan, network and engage appropriate community and mental health support services. We'll discuss how to balance the best interests of the housing co-op with the needs of individual members.

6 Freshen up your co-op **UPDATED**

Does your co-op feel a bit stale at times? Maybe it's time to tap into the fresh ideas, energy and enthusiasm of your younger co-op members. This workshop will offer lots of ideas on how to make room for younger members to take on key co-op roles. After all, without their involvement there will not be a future for housing co-ops!

LUNCH

12:30 PM TO 1:45 PM

AFTERNOON WORKSHOPS 1:45 PM TO 4:45 PM

7 Co-ops, culture and communication

Disputes will always be part of living in a shared community. Establishing a positive co-op culture and communicating effectively can help reduce conflict in your co-op. Join us in exploring ways to build a strong culture of co-operation where you live.

8 Lessons in member engagement **NEW**

We've learned that telling members to participate usually fails to get the results we want. Come to this panel-workshop to hear first-hand what successful housing co-ops have tried and what they have learned along the way about real member engagement and healthy communities.

9 Enterprising housing co-ops **NEW**

As operating agreements end, housing co-ops face new challenges as well as new opportunities. One opportunity is the enterprise co-op. This workshop will explore how this member-owned business model could enhance services for your members while generating revenue for your housing co-op.

10 Co-op housing: the next generation **NEW**

This workshop will focus on the key components of new housing co-op development and redevelopment. We will apply a community land trust model to the basic principles of real estate development to show how we can increase the number of co-op homes and use our own assets to grow.

11 Managing change, inspiring transformation **NEW**

Everything changes. Are you ready for changes in your buildings, members, finances, housing markets, governance, management and more? Will you lead change or endure it? Let's put ourselves in charge and change before we have to. Join us as we explore how.

12 Aging in our co-op communities **UPDATED**

With an ever-increasing number of aging members, housing co-ops face unique challenges. With our recent in-depth survey, we know even more about the challenges of aging in place and the needs of older co-op members. This workshop will present our findings and discuss their implications for your co-op.

Full workshop details and workshop leaders at:

www.chf.bc.ca

Please post

Co-op Housing Education Conference
Saturday, October 24, 2015
Executive Hotel and Conference Centre Burnaby
4201 Lougheed Hwy, Burnaby



Register online at www.chf.bc.ca

For more information contact
Cathy Miceli: members@chf.bc.ca or
604.343.2357 (toll-free 1.866.879.5111 ext.
140)

**7 BRAND NEW WORKSHOPS
AND 2 UPDATED**

12 WORKSHOPS IN ALL TO CHOOSE FROM!

CHF BC MEMBER DISCOUNTS

Early

Register by Friday, **October 9** and save \$10 off each full-day registration fee.

Island

Each Vancouver Island co-op will receive a \$65 travel discount.

Free

Member co-ops in Thompson Okanagan, Northern BC and Kootenay regions are eligible for two free registrations and one free hotel accommodation.

FEES PER PERSON, INCLUDES LUNCH

FULL-DAY RATES

(TWO HALF-DAY WORKSHOPS)

Member	\$160
Non-member	\$640

HALF-DAY RATES

Member	\$105
Non-member	\$410

GST will be added.

CHF BC will bill your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

CANCELLATION

Cancel by 12 noon on Friday, October 16 — if not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

Workshop limit is 24 people but may increase.

CONFERENCE AT A GLANCE

9:00 am – 9:25 am: coffee, tea and registration

9:30 am – 12:30 pm: workshops

12:30 pm – 1:45 pm: lunch and registration

1:45 pm – 4:45 pm: workshops

CHF BC PAPER POLICY

Participants will have easy access to material from all workshops on our website after the conference.

“Our co-ops, our communities: transformation and resilience”

In actively planning to ensure housing co-ops have a thriving and prosperous future, we know that the pillars of sound management, good governance and principled leadership are all essential supports. While these pillars can support you through transitions, change is inevitable, and it is important to carefully consider the impact on your co-op community. In recognition of this, the focus for this conference is on co-op communities: their shape, their size, their composition, their health and their resilience.

PORTABLE AND SCHEDULED WORKSHOPS

Can't make it to the conference? Ask us to bring a workshop to your co-op, or come and attend a scheduled workshop at the CHF BC office on Commercial Drive. Contact education@chf.bc.ca.

Thanks to CHF Canada, RONA, K&A Flooring, CD Contract, Danube Kitchens, and Trail Appliances for their contributions to the Federation's education program.

