

Co-op Housing Education Conference

Spring 2014

Saturday, April 5



FULL-DAY WORKSHOP 9:30 AM TO 4:45 PM

1 Get real: Re-engineering your co-op **NEW**

Co-op housing is a 40-year success story. But smart leaders know that co-ops will have to make real and significant changes to be successful in the decades following the end of government funding agreements. And the smartest leaders know that it's always best to change before you have to.

What changes will you have to make in your co-op governance, management and long-term planning to succeed in the decades to come? Join us for a day of "getting real" and tackle these questions head on. We'll challenge you to celebrate your past without living in it. And we'll show you what it will take to make the future something we create, not something we endure.

Please post

Click on hyper-linked titles to get full workshop descriptions and names of workshop leaders

MORNING WORKSHOPS 9:30 AM TO 12:30 PM

2 Yikes, I'm the treasurer! **NEW**

This workshop is for co-op treasurers, signing officers and other directors who want to learn about their financial responsibilities. Luckily, you don't need to be a financial expert to be a co-op treasurer. Join us to learn how to be the best co-op treasurer ever.

3 Ask the lawyers

Spend a morning with lawyers Geoffrey Dabbs and Grant Haddock tackling all of the toughest legal questions you can think of. Don't miss this chance to benefit from the experience of two seasoned co-op lawyers. You bring the questions, they'll bring the answers.

Full workshop details and workshop leaders at:
www.chf.bc.ca

4 Beef up your board mini-workshops

a. Mind your own business **NEW**

Come prepared to challenge the way you've done business in the past. We'll have fun figuring out what makes the best board meeting agenda.

b. Good elections, good directors

Join us for a lively look at proven ways to get the best people elected to the board – every time.

5 Meetings that earn involvement **NEW**

If board and committee meetings are poorly managed, why would any sensible person who values their time and peace of mind agree to attend? Learn how to conduct and lead meetings that are productive, positive, and attractive to members in order to earn their ongoing involvement.

6 Protect your building, protect yourself – a safety panel **NEW**

Co-op directors are not always aware of the risks and responsibilities of co-op repairs, renovations and capital replacements, or even regular building upkeep. Our safety panel from WorkSafeBC, BC Safety Authority and The Co-operators Insurance will provide you with requirements and good practices on a range of building and repair issues.

AFTERNOON WORKSHOPS 1:45 PM TO 4:45 PM

LUNCH

12:30 PM TO 1:45 PM

7 Creating healthy sustainable communities **NEW**

Join us to discuss a wide variety of factors that contribute to creating healthy sustainable communities. Topics include how to support sustainable lifestyles, sustain community members as they age in place and how to improve energy efficiency through capital planning and partnerships.

8 PIPA: A privacy primer for housing co-ops

Learn how to protect your members' right to privacy while running the business of the co-op properly. The Office of the Information and Privacy Commissioner for B.C. will share some common problems and practical solutions to help your co-op comply with the *Personal Information Protection Act* (PIPA).

9 What makes a good board?

The board is responsible for making sure the co-op is well managed. Let us show you what it takes for a board to guarantee the co-op's success as a viable business and a co-operative community.

10 Members matter mini-workshops

a. Member education at meetings **NEW**

Learn how to liven up your meetings using a variety of education resources for well-informed and engaged members.

b. Member satisfaction survey

We'll explore how to use a survey to learn about what matters most to your members.

11 Emergency preparedness – Be prepared, not scared

Earthquake, tsunami, fire, flood, snow storms, chemical spills – it's time to start getting ready. Being prepared could save your life or the lives of others, avoid injury, minimize damage to your home and the co-op, and significantly improve your quality of living in the aftermath.

Co-op Housing Education Conference
Saturday, April 5, 2014
Executive Hotel and Conference Centre Burnaby
4201 Lougheed Hwy, Burnaby



Register online at www.chf.bc.ca

For more information contact
Cathy Miceli: members@chf.bc.ca
or 604.343.2357 (toll-free 1.866.879.5111)
ext. 140

7 BRAND NEW WORKSHOPS

11 WORKSHOPS IN ALL TO CHOOSE FROM!

DISCOUNTS FOR MEMBER CO-OPS ONLY

Early

Register by Monday, March 17 and save \$10 off each full-day registration fee.

Island

Each Vancouver Island co-op will receive a \$65 travel discount.

Free

Member co-ops in Thompson Okanagan, Northern BC and Kootenay regions are eligible for two free registrations and one free hotel accommodation.

FEES PER PERSON, INCLUDES LUNCH

FULL-DAY RATES

(TWO HALF-DAY WORKSHOPS)

Member	\$155
Discount if received by March 17	- \$10
Non-member	\$620

HALF-DAY RATES

Member	\$100
Non-member	\$400
Island co-op travel discount	- \$65

GST will be added.

CHF BC will bill your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

CANCELLATION

Cancel by 12 noon on Tuesday, April 1 — if not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

Workshop limit is 20 people but may increase.

CONFERENCE AT A GLANCE

9:00 am – 9:25 am: coffee, tea and registration

9:30 am – 12:30 pm: workshops

12:30 pm – 1:45 pm: lunch and registration

1:45 pm – 4:45 pm: workshops

CHF BC PAPER POLICY

Participants will have easy access to material from all conference workshops on our website after the conference.

“The Times They Are a-Changin’”

These are changing times for housing co-ops: end of operating agreements, aging buildings, aging members and expensive rental markets. Co-ops need to plan actively for their long-term viability. Our conference program is designed with this in mind.

The **2020 Vision** program, brought to you by CHF BC and CHF Canada, will help your co-op achieve a sustainable future. Our goal is to support well-run, well-led co-ops that offer safe, secure homes and great communities for members. A 2020 Co-op will be in better shape to deal with the challenges that lie ahead. Let’s take the next step on the road to your future together.

PORTABLE WORKSHOPS

Can’t make it to the conference? Ask us to bring a workshop to your co-op. Contact education@chf.bc.ca.

Thanks to CHF Canada, RONA, BFI, K&A Flooring, CD Contract, The Co-operators Insurance, WorkSafeBC, BC Safety Authority, the Office of the Information and Privacy Commissioner, and the Neighbourhood Emergency Preparedness Program for their contributions to the Federation’s education program.

