

Sign up with RONA for your maintenance supplies - Here's how!

- 1. Program Overview** – RONA is a CHF BC Group Buying Partner. As a business partner we are offering you an exclusive discount program for your co-op consisting of three components:
 - A. RONA/CHF BC Discount Program** – Now save 6-25% off discount eligible items
 - B. Special quotes for large projects** – special pricing based on the project size.
- 2. Account Set-up** – Contact Brad LeGrow, Commercial Sales Manager at RONA by phone (604-314-1366) or email to brad.legrow@rona.ca to set-up your account. Charge account applications and stipulation forms are available on the CHF BC website and can be submitted to Brad by fax (604-677-6290) or email to brad.legrow@rona.ca. You can shop at different RONA locations – just let Brad know when you set up your account.
- 3. Purchase Authorizations** – For charge accounts RONA will provide you with an Account Stipulation form to establish authorized account buyers, purchase order procedures and contact information specific to your co-op. The Account stipulation form is available on the CHF BC website.
- 4. Payment and billing** – Payment can be made by cash, credit card or invoice billing.
Credit: RONA accepts Visa, Mastercard and American Express Invoice: Invoice billing is subject to approval of an in-house charge account application.
- 5. To order:** Shop in-person or place your order by fax, email or phone to the commercial sales or customer service desk at the RONA retail location of your choice.
- 6. Delivery:** Preferred delivery sale of \$35 on standard deliveries at corporate-owned RONA stores. *For deliveries that require Hiab (customized small crane) or other special equipment, additional delivery charges may apply.*
- 7. Catalogue** – A Building Maintenance catalogue of frequently purchased items is available on CHF BC's website (www.chf.bc.ca/savemore/maintenance-supplies).
- 8. Your satisfaction is important to us!** We appreciate your feedback. If you have any questions, concerns or comments about this program please contact Arnold Sang at 604-879-5111 (extension 138) or asang@CHF.bc.ca.
- 9. Forms** – Find program forms, credit applications and catalogue at:
www.chf.bc.ca/savemore/maintenance-supplies