

Co-op Housing Education Conference

Spring 2016
Saturday, April 9



MORNING WORKSHOPS 9:30 AM TO 12:30 PM

1 End of operating agreements: the essential checklist **UPDATED**

This updated workshop will briefly review current challenges, but will mostly focus on the future: What will be the critical issues facing your co-op? What resources do you need to tackle these? Come along to find out, and leave with an understanding of the most important next steps for you and your co-op.

2 Housing co-ops, co-housing, equity co-ops? What? **NEW**

Sometimes you learn more about what you are by learning what you are not. Come along to hear about other forms of tenure closely related to non-profit housing co-ops. Find out what these housing options offer, and how they compare.

3 Chairing: the gateway to good governance **NEW**

We ask members to make big decisions about their co-op homes. The right chairperson will make sure that business is completed and that the process is fair and legal. Respect and humour are key elements of any good meeting. Take home some great chairing tips and have fun with chairing role play!

4 Mental health and your co-op community **UPDATED**

Dealing with a co-op member living with mental illness in a supportive and effective way can be challenging. In this updated workshop you will learn how to engage appropriate support services, and be clear about the legal issues, in order to balance the best interests of the co-op with the needs of individual members.

5 Practical tools for resolving human rights claims **NEW**

Human rights claims can be costly, divisive and time-consuming for co-op housing providers. Learn how to avoid, assess, and resolve these claims expeditiously through sound policies, proactive responses, and effective use of legal counsel.

6 Interviewing and member selection

Aside from critical credit checks and referencing, how do you determine which membership applications to accept? Come along to this practical workshop to learn about behavioural based interviewing techniques. Leave with a set of questions that will help you make the right member selections for your co-op.

LUNCH

12:30 PM TO 1:45 PM

AFTERNOON WORKSHOPS 1:45 PM TO 4:45 PM

7 Being prepared for emergencies **NEW**

With a recent 4.8 magnitude earthquake and three housing co-op fires last year, everyone is talking about how to mitigate risks and prepare for emergencies. In this workshop The Co-operators and The City of Vancouver will offer you the best advice and information to keep your homes and members safe.

8 Creating a community care committee **NEW**

Concerned about how to support your co-op's aging members? In this hands-on workshop you will develop a job description for a committee to provide that support. You will create a list of tasks, discuss relevant policies, learn how to put your committee and policies in place and find out about helpful resources.

9 From outsider to insider: getting new members off to a great start **NEW**

Activate one of your co-op's greatest assets by getting new members off to the best start possible in their first year. Through hands-on, practical learning, this workshop will give you new ideas and strategies to take back to your co-op.

10 The upward spiral

Successful co-ops do things, year after year, which attract and reinforce the engagement of their members. What is it that they do? Why do they succeed? Using an "organizational development" frame of reference, we will look at the key things that housing co-ops can do to sustain member engagement over time.

11 R-E-S-P-E-C-T **NEW**

Is your co-op looking for innovative ways to build relationships with your membership? Recognizing and understanding the attitudes, perceptions and myths of your community can go a long way to establishing open communication and co-operative living. Join us for an interactive discussion about what this fundamental value means in a housing co-operative.

12 Ask the lawyers: governance practices **NEW**

Strong governance practices will equip your co-op to face the challenges of the future, while weak ones can be the downfall of an otherwise healthy co-op. Come to this Q&A session with your toughest governance questions: our lawyers and CHF BC's executive director have over 60 years' combined experience to draw on!

Full workshop details and workshop facilitators at:
www.chf.bc.ca

Please post

Co-op Housing Education Conference
Saturday, April 9, 2016
Executive Hotel and Conference Centre Burnaby
4201 Lougheed Hwy, Burnaby



Register online at www.chf.bc.ca

For more information contact
Debbie Van Kuyk: education@CHF.bc.ca or
604.343.2359 (toll-free 1.866.879.5111 ext.
135)

**8 BRAND NEW WORKSHOPS
AND 2 UPDATED**

12 WORKSHOPS IN ALL TO CHOOSE FROM!

CHF BC MEMBER DISCOUNTS

Early

Register by Friday, **March 25** and save \$10 off each full-day registration fee.

Island

Each Vancouver Island co-op receives a \$65 travel discount.

Free

Member co-ops in Thompson Okanagan, Northern BC and Kootenay regions are eligible for two free registrations and one free hotel accommodation.

Buy 5 get 1 free.

For every five full-day registrations, get one full-day registration free.

FEES PER PERSON, INCLUDES LUNCH

FULL-DAY RATES (TWO HALF-DAY WORKSHOPS)

\$160

HALF-DAY RATES (ONE HALF-DAY WORKSHOP)

\$105

GST will be added.

CHF BC will invoice your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

CANCELLATION

Cancel by 12 noon on Friday, **April 1** — if not, we will invoice your co-op.

Workshops with fewer than 10 people registered may be cancelled.

For non-member rates visit:

www.chf.bc.ca/learn-more/fees

CONFERENCE AT A GLANCE

9:00 am – 9:25 am: coffee, tea and registration

9:30 am – 12:30 pm: workshops

12:30 pm – 1:45 pm: lunch and registration

1:45 pm – 4:45 pm: workshops

CHF BC PAPER POLICY

Participants will have easy access to material from all workshops on our website after the conference.

“Consolidate and innovate”

Housing co-ops have to balance present-day needs with future realities. It isn't easy to prioritize between dealing with ongoing issues, and facing the challenges and opportunities to come. In recognition of the need to strike this balance, the focus for this Spring Education Conference is on reinforcement of co-op essentials such as how to chair meetings and best practices for member selection, as well as workshops that widen perspectives and look to the future.

PORTABLE AND SCHEDULED WORKSHOPS

Can't make it to the conference? Ask us to bring a workshop to your co-op, or come and attend a scheduled workshop at the CHF BC office on Commercial Drive.

Contact education@CHF.bc.ca.

Thanks to CHF Canada, RONA, K&A Flooring, CD Contract, and Danube Kitchens for their contributions to the Federation's education program.

