

CO-OPERATIVE HOUSING EDUCATION CONFERENCE



Fall 2017

Saturday, October 28, 2017

Six brand new workshops and one updated. Twelve workshops in all!

Westin Wall Centre
3099 Corvette Way
Richmond

“Looking back, looking forward”

Without our founding members, housing co-ops wouldn't number in the hundreds today. And without those members who have joined us since, our movement would not have consolidated and grown as it has. As some housing co-ops enter their fifth decade, they are considering the role of founding members while making room for newer members to feel that they have a role to play in a co-owned co-operative housing enterprise.

To recognize the role of newer members we are offering ten free conference registrations for members who have lived in their housing co-ops for less than 12 months, if they attend with at least one full-day paying registrant from their co-op. Make sure you indicate that you want to apply for this when you register – it will be given to the first ten housing co-ops who ask for it!

CONFERENCE DETAILS

Conference cost

Full-day rate: \$175*

Half-day rate: \$130* (9:30am – 1:30pm or 12:30pm – 4:45pm)

* GST will be added.

CHF BC will invoice your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

* Check out new discounts

Buy 5 get 1 free: For every five full-day registrations, get one full-day registration free.

Early: Register by Friday, October 13, and save \$10 off each full-day registration fee.

Island: Each Vancouver Island co-op is eligible for a \$75 travel discount.

Free: Member co-ops in the Thompson Okanagan and Kootenay regions are eligible for two free registrations and one free hotel accommodation (book by October 13 to ensure a room booking).

***Lower Mainland Outliers:** If your Lower Mainland co-op is more than 35 km from the Westin, take a further \$10 off each full-day registration fee.

***Bring a new member for free:** Bring one member who has lived in the co-op for 12 months or less for no extra charge! Limited to the first ten co-ops that apply - so hurry!

Cancellation

Cancel by noon on Friday, October 20. If not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

For non-member rates visit: www.chf.bc.ca/learn-more/fees

Conference at a glance

8:30am – 9:25am: light breakfast and registration

9:30am – 12:30pm: workshops

12:30pm – 1:30pm: lunch and registration

1:30pm – 2:30pm: plenary

2:45pm – 4:45pm: workshops

See overleaf for workshop details 

HOW TO REGISTER

Register online at chf.bc.ca

For more information
contact Debbie Van Kuyk

email: education@chf.bc.ca

phone: 604-343-2359

toll-free: 1-866-879-5111 ext 135

Portable and scheduled workshops and webinars

Can't make it to the conference? Ask us to bring a workshop to your co-op; come and attend a scheduled workshop at the CHF BC office on Commercial Drive; or attend a webinar:

www.chf.bc.ca/education

Sponsors

Thanks to CD Contract, Danube Kitchens, Encasa Financial, K&A Flooring, RONA, TELUS, Trail Appliances and Waste Connections for their contributions to the Federation's education program.



WORKSHOP DETAILS

Morning Workshops 9:30am – 12:30pm

1. YIKES, I'M THE SECRETARY

NEW

With a focus on the three areas of corporate records, meetings and co-op communications, this workshop will provide an overview of the board secretary's main responsibilities. Feel confident in the role of secretary so that you can enjoy the position rather than be overwhelmed by it.

2. DEALING WITH DEMENTIA

Is someone you know showing signs of cognitive changes? Would you like to know how to help? Join us to learn what dementia is and how to recognize common signs of the disease. We'll share examples of typical situations your co-op may face and discuss strategies for dealing with them.

3. ASK THE LAWYERS

Bring your toughest legal questions for our team of experienced co-op lawyers. Get the answer to that question you've always had about the Co-op Act, model rules, human rights, privacy, membership termination, governance, etc. Win a prize for the workshop's toughest question!

4. THE ART OF FACILITATION

NEW

Knowledge of subject matter and a good agenda are powerful assets for effective meetings. But facilitation, more of an art, is knowing how to leverage group dynamics so that meeting productivity and participant satisfaction are at their peak.

5. EDUCATING YOUR CO-OP

NEW

Governing a healthy housing co-op and overseeing its management demands a high level of diverse skill and knowledge. Good news - not everyone needs to be able to know, and be able to do, everything! Get ideas for how to offer learning opportunities, and start a plan for educating your membership.

6. MAINTENANCE 101

You need skilled professionals to get great maintenance results, but there is still a critical role for members in looking after your property and buildings. We'll help you understand what is (and isn't) a member's responsibility; how to address preventative and routine repair needs; and how to use a maintenance calendar.

Lunch 12:30pm – 1:30pm

Plenary 1:30pm – 2:30pm

"Looking back, looking forward"

Housing co-ops are considering the role of founding members, while making room for newer members to feel that they have a role to play in a co-owned co-operative housing enterprise. Join us for an engaging conversation about how to find the right balance between the past and the future.

Afternoon Workshops 2:45pm – 4:45pm

7. CANNABIS IN CO-OPS

NEW

In 2018, new federal legislation regarding growing and using cannabis will come into effect that will have implications for housing co-ops. Learn about issues like electricity consumption, unit damage, users with disabilities and how to balance the rights of cannabis consumers with those of non-consuming neighbours.

8. HOARDING

UPDATED

Hoarding is an issue that affects many people and impacts the hoarder's life as well as those who live with or around them. Covering legal, safety and mental health perspectives, this panel-workshop will outline the problems that can be created, and clarify the responsibility your co-op has for dealing with them.

9. HOW TO SAVE WATER, ENERGY AND MONEY

NEW

Focusing on the most recent energy and cost-saving opportunities available for multi-family buildings in BC, we'll look at how to save more energy, water and money with free government and utility company programs.

10. A HEALTHY CO-OP

NEW

Conflict is inevitable. It can be triggered from anywhere: hurt feelings, hostility between neighbours, misunderstandings, lack of information, poorly run meetings, contractor performance issues...the list goes on. This workshop will help you manage those challenging situations, constructively, and with long-term relationships in mind.

11. CO-OP HOUSING BASICS

Perfect for newer members, and not-so-new members responsible for new-member orientation, this workshop will review everything that makes a housing co-op unique. Covering a brief history and the basic legal framework, as well as the distinct roles of members, boards, committees and staff, this workshop covers all the basics you need!

12. PRIVACY INFORMATION PRIMER FOR CO-OPS

Co-ops deal with a lot of personal information about members. BC's *Personal Information Protection Act* (PIPA) includes very specific rules about how this information can and can't be used as well as who should have access to it. Don't let a privacy complaint be the first time you discover PIPA.