

CO-OPERATIVE HOUSING EDUCATION CONFERENCE



Spring 2017

Saturday, April 1, 2017

7 brand new workshops and
1 updated. 12 workshops in
all to choose from.

**NEW BIGGER
BETTER VENUE!**

**Westin Wall Centre
3099 Corvette Way
Richmond**

“Scaling the Peak”

It is peak year: 34 housing co-ops with a total of 2,400 units are due to exit their operating agreements in 2017. This conference will start with a line-up of our six most popular workshops. Sign up fast – they were all full last time we offered them. The plenary will launch an afternoon of exploration: a choice of six sessions building on the theme of “doing things differently” in the areas of governance, accounting, young member engagement, renovation, development and re-development. All in our beautiful new conference venue. Let’s hope the sun is shining so we can enjoy the terrace!

CONFERENCE DETAILS

Conference cost

Full-day rate: \$170*

Half-day rate: \$120* (9:30am–1:30pm or 12:30pm–4:45pm)

* GST will be added.

CHF BC will invoice your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

Discounts

Buy 5 get 1 free: For every five full-day registrations, get one full-day registration free.

Early: Register by Friday, March 17 and save \$10 off each full-day registration fee.

Island: Each Vancouver Island co-op receives a \$75 travel discount.

Free: Member co-ops in Thompson Okanagan, Northern B.C. and Kootenay regions are eligible for two free registrations and one free hotel accommodation.

Cancellation

Cancel by 12 noon on Friday, March 24. If not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

For non-member rates visit: www.chf.bc.ca/learn-more/fees

Sponsors

Thanks to CHF Canada, Encasa Financial, RONA, K&A Flooring, CD Contract, Danube Kitchens, and Trail Appliances for their contributions to the Federation’s education program.

Conference at a glance

9:00am – 9:25am: light breakfast and registration

9:30am – 12:30pm: workshops

12:30pm – 1:30pm: lunch and registration

1:30pm – 2:30pm: plenary

2:45pm – 4:45pm: workshops

See overleaf for workshop details.

HOW TO REGISTER*

Register online at chf.bc.ca

For more information
contact Debbie Van Kuyk

email: education@chf.bc.ca

phone: 604-343-2359

toll-free: 1-866-879-5111 ext 135

*Included in registration

Free webinar with Encasa Financial on how to maximize returns on your co-op’s replacement reserves.

Portable and scheduled workshops and webinars

Can’t make it to the conference? Ask us to bring a workshop to your co-op, come and attend a scheduled workshop at the CHF BC office on Commercial Drive, or attend a webinar:

www.chf.bc.ca/education



WORKSHOP DETAILS

Morning Workshops 9:30am – 12:30pm

1. MAINTENANCE 101

You need skilled professionals to get great maintenance results, but there is still a critical role for members in co-op maintenance. We'll help you understand this role; what is (and isn't) a member's responsibility; how to address preventative and routine repair needs; and how to use a maintenance calendar.

2. RESOLVING DISPUTES IN YOUR CO-OP

When should the co-op get involved (or not) in member conflicts? We'll explore a new approach based on Model Rules 2.0. We will also look at what gets in the way of effective responses to conflict and review the best options for resolving disputes.

3. ASK THE LAWYERS

Bring your toughest legal questions for our team of experienced co-op lawyers. Get the answer to that question you've always had about the Co-op Act, model rules, human rights, privacy, membership termination, governance, etc. Win a prize for the workshop's toughest question!

4. THE UPWARD SPIRAL

Successful co-ops do things year after year to attract and reinforce the engagement of their members. What is it that they do? Why do they succeed? Using an "organizational development" frame of reference, we will look at the key things that housing co-ops can do to sustain member engagement over time.

5. TURNING POINT

2017 is the peak year for the expiry of co-op operating agreements in BC. We'll take a look at what to expect, what to plan for, where your co-op fits in the broader picture, and the resources available to help you deal with the issues that are critical to your future.

6. NEW MEMBER ORIENTATION

How do you introduce your new members to co-op living? Don't you wish you had an attractive, effective orientation package to give them? Join us for this practical, fast-paced, interactive workshop. In three short hours you will be well on your way to meeting this goal.

Lunch 12:30pm – 1:30pm

Plenary 1:30pm – 2:30pm

Doing Things Differently What might your housing co-op be doing differently in a year, two or ten? Or even in 30 years? This plenary session will hear from housing co-ops that have already responded to a challenge by doing something differently. Find out what they have been up to, then discuss a change worth exploring in your own co-op, or in the broader community of co-ops.

Afternoon Workshops 2:45pm – 4:45pm

7. CREATIVE GOVERNANCE

Housing co-op governance models have remained unchanged for decades. Maybe it's time for a fresh start. Join us for a workshop that will challenge the most common governance myths and generate a takeaway list of creative governance ideas you might try.

8. THE UNDER 25s

The entire housing co-op movement in Canada wouldn't have happened if it wasn't for the energy, enthusiasm and vision of people under 25. What role do younger members have in the movement now? Come and find out, and share ideas for young member engagement in your housing co-op.

9. THE RENOVATION EXPERIENCE

Will your co-op need renovations in the near future? Construction projects are a major undertaking, and preparation is the key to success. We will go over best practices and learn firsthand from co-ops about their renovation experiences.

10. CHANGING FINANCIALS

Managing your housing co-op's finances is different when you are out of your operating agreement. What are the implications of the lack of a government safety net? Find out what you need to consider, the choices you have, and how to make sure you are prepared.

11. THE NEXT GENERATION PART II

What might the next generation of co-ops look like? Let's hear what co-ops here in B.C. and around the world are doing to strengthen their communities, protect their assets, build new co-op homes, and shape a bigger and better future for their members.

12. CO-OPS ONLINE

Many housing co-ops are increasing their online presence. What are the benefits? What are the pitfalls? Find out how to use a website and social media to better serve your existing members and appeal to new co-op applicants.