

Think Trail for all of your co-op's appliance needs!

1. Trail Appliances CHF BC program contacts:

Parm Sidhu, Builder Administrator
Direct Line: 604-928-4442
Email: psidhu@trailappliances.com

2. **Product Prices** – contact Parm Sidhu at Trail for product recommendations and prices.
3. **Terms of Sale**—To set up their Trail account, Co-ops must complete a Terms of Sale agreement. The form is available by contacting Trail Appliances.
4. **Payment and billing** – Payment can be made by cash, cheque or Trail credit account.
 - **Credit Accounts** – CHF BC members are eligible for a \$3,000 credit limit upon credit approval. Please complete a credit application.
 - Trail accepts Visa, Mastercard and American Express for in-store purchases only.
5. **To order:** Orders can be made via e-mail or phone.
 - Email orders at apreplacement@trailappliances.com
 - **Phone orders** can be made by calling Parm at 604-233-2378
6. **Emergency replacement:** Trail will do its best to provide next-day delivery on urgent orders placed by 11:00 am. For urgent requests, please get in touch with Parm at 604-928-4442
7. **Delivery** is available throughout BC. In most regions, the cost is \$50 for the first piece and \$15 for any additional appliances delivered to the same address. Old appliances can also be hauled away.
8. **Your satisfaction is important to us!**
We appreciate your feedback. If you have any questions, concerns or comments about this program, please get in touch with Arnold Sang at 343-2355 (direct) or asang@chf.bc.ca.