

## **Resources - Personal Information**

## **PIPA Checklist**

- 1. Adopt a personal information protection policy
- 2. Adopt a "personal information protection officer" job description
- 3. Appoint one or more personal information protection officer(s)
- 4. Develop a procedure for dealing with personal information complaints
- 5. Review your current practices involving the collection, use, sharing and storing of personal information. This includes auditing all co-op forms.
- 6. Change any practices that do not follow PIPA.
- 7. Draft a personal information protection statement to go with the application form.
- 8. Draft and distribute a memo to members on personal information. This is optional for current members. New members must receive it—make it part of the move-in package.
- 9. Develop procedures for routinely destroying personal information that you no longer need:
  - one year after a decision was made for credit checks and for any information on inactive applicants
  - seven years for financial information on members
- 10. Establish a program to educate your members and staff about their responsibilities for protecting personal information