

## CHF BC MAINTENANCE SUPPLIES PROGRAM

### Program Overview

RONA is a CHF BC Group Buying Partner. As a business partner, we are offering you an exclusive discount program for your co-op, consisting of two components:

- A. RONA/CHF BC Discount Program – Now save 6-25% off eligible items
- B. Special pricing for large projects based on the size.

### Account Set-up

Contact Brad LeGrow, Commercial Sales Manager, at RONA by phone at 604-822-6221 or by email at [brad.legrow@rona.ca](mailto:brad.legrow@rona.ca) to set-up your account. Charge account applications and stipulation forms are available on the CHF BC website and can be submitted to Brad by fax at 604-677-6290 or by email. You can shop at different RONA locations – just let Brad know when you set up your account.

### Purchase Authorizations

For charge accounts, RONA will provide you with an Account Stipulation form to establish authorized account buyers, purchase order procedures and contact information specific to your co-op. The Account Stipulation Form is available on the CHF BC website.

### Payment and billing

Payment can be made by invoice billing, cash or credit card. Invoice billing is subject to approval of an in-house charge account application.

### To order

Shop in-person or place your order by fax, email or phone. Contact the commercial sales or customer service desk at the RONA retail location of your choice.

### Delivery

Preferred delivery sale of \$35 on standard deliveries at corporate-owned RONA stores. For deliveries that require Hiab (customized small crane) or other special equipment, additional delivery charges may apply.

## CHF BC MAINTENANCE SUPPLIES PROGRAM

### **Catalogue**

A Building Maintenance catalogue of frequently purchased items is available through CHF BC's website ([www.chf.bc.ca/group-buying/maintenance-supplies](http://www.chf.bc.ca/group-buying/maintenance-supplies)).

### **Your satisfaction is important to us!**

We appreciate your feedback. If you have any questions, concerns or comments about this program please contact Arnold Sang at 604-343-2355 or [asang@chf.bc.ca](mailto:asang@chf.bc.ca).

### **Forms**

Find program forms, credit applications and catalogue at: [www.chf.bc.ca/group-buying/maintenance-supplies](http://www.chf.bc.ca/group-buying/maintenance-supplies)