

CHF BC APPLIANCE PROGRAM

Program Overview

Review Trail's **Welcome Package** to learn about Trail's program details including products and services, delivery details and prices, credit information and extended warranties. The Welcome Package is available on CHF BC's website at www.chf.bc.ca or by contacting Trail.

CHF BC Trail Appliances Program Contacts

Jamie Dosanjh
604-992-7124
jdosangjh@trailappliances.com

Elizabeth O'Connor
604-534-7461
eoconnor@trailappliances.com

Product Prices

Contact Jamie Dosanjh at Trail for product recommendations and prices.

Credit Account

Your co-op must complete a Terms of Sale agreement to set-up its Trail account.

Payment and billing

Payments can be made by cash, cheque or Trail credit account. Trail also accepts Visa, Mastercard and American Express for in-store purchases only.

To order

Order forms can be sent via fax, phone or email to Elizabeth O'Connor at eoconnor@trailappliances.com

A Trail sales representative will contact you within 24 hours to confirm and discuss the specifics of your online order.

Delivery

Available throughout British Columbia. Delivery to most regions is \$40 for the first piece and \$15 for any additional appliances delivered to the same address. Haul-away of old appliances is also available.

**Please note prices may vary, subject to delivery location.*

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Emergency Replacement

Trail staff will do their best to provide next day delivery on urgent orders placed by 11:00 am. For urgent requests, please contact Elizabeth O'Connor at 604-534-7461.

Your satisfaction is important to us!

We appreciate your feedback. If you have any questions, concerns or comments about this program, please contact Arnold Sang at 604-343-2355 or asang@chf.bc.ca.

Forms

Find program forms, credit applications and catalogue at: www.chf.bc.ca/group-buying/appliances.