

# Co-op Compass

## Charting a course for your co-op's future

### What is the Co-op Compass?

The Co-op Compass is a facilitated process that brings your housing co-op membership together to develop a shared mission and vision, and engages them in working to identify a direction for the future of your co-op. Including options for reviewing the status of your governance, management and member satisfaction, these combined indicators of co-op health will ground your decision-making and inform your planning for the future.

### A trained Co-op Compass Facilitator will

- Lead you through the process from the very first step to the final results
- Keep the process on track and assess your progress at each stage to make sure it's working for you
- Help you present the final result for your members' approval

### Some of the benefits

- Improves morale and unifies your community
- Demonstrates how to make your meetings engaging and productive
- Focuses your members' attention on the things that really matter to your co-op community
- Helps you choose between competing priorities in the short and long term

### Co-op Compass options

The full process is twelve hours over two to four visits. Engage in the full process at the outset or take it one step at a time.

We can help you decide which approach is best for your co-op.

### What the Co-op Compass offers you

- A process that engages your membership in deciding the direction for the co-op
- A strategic perspective that rises above the day-to-day distractions
- Help preparing your co-op to anticipate and manage future challenges
- An opportunity to collectively address the big issues
- A framework that is already tested by other housing co-ops

#### Here's what members have to say about the Co-op Compass experience at their co-ops:

*"It was an eye-opener. It's amazing how we're all on the same page now about our future"*

*Gloria Sadler, Frances Gardens Housing Co-op*

### Contact information

Sophie Cooper – Education Director  
Toll-free: 1.866.879.5111 ext. 136 | [scooper@chf.bc.ca](mailto:scooper@chf.bc.ca)

Compass Component	Target	Contact Time	Cost
<p><b>A Leadership Review</b></p> <p>For your current leadership (BOD) to understand the Co-op Compass process and to gain a basic understanding of the status of the co-op's governance and management practices.</p>	Board of Directors	2 hours (With some BOD input required in advance)	\$260
<p><b>B Mission Statement and Values</b></p> <p>For the membership to understand the importance of a shared mission statement and values, and to work together to create these. This includes action statements based on the agreed shared values.</p>	Membership	3 hours	\$390
<p><b>C Member Survey</b></p> <p>For the general membership to have the opportunity to anonymously (optional) give its views on areas of interest and concern at your co-op.</p>	Membership	None	\$100
<p><b>D Issues, Choices and Vision</b></p> <p>Use the results of your Member Survey and present the main areas of interest and concern to your full co-op membership. Prioritise those that most require choices and direction and create vision statements for your future.</p>	Membership	3 hours	\$390
<p><b>E Planning</b></p> <p>For your current co-op leadership (BOD) to draft an outline of a one-year plan and a five-year plan based on the newly adopted mission, vision statements and values.</p>	Board of Directors	4 hours	\$520

## Delivery Options and Fees

**THE TOTAL FEE FOR FULL PROCESS A, B, C, D and E is: \$1,660 (over two visits)**

Over **three** visit the fee is: \$1,710

Over **four** visits the fee is: \$1,760

Making a commitment to engage in the full process will ensure that the impact of the Co-op Compass is sustained over time with the results embodied in activities planned in the short and long-term at your co-op. We recommend you engage in the full Co-op Compass Program, and we offer a cost incentive for doing so.

We can arrange the full Co-op Compass Program to be facilitated over two intensive full-days, or three to four part-days. Whichever you choose, we recommend that the full program is completed within three months.

We also offer three combinations for co-ops that only want to engage in certain parts of the process:

COMPASS COMPONENTS	COMBINATION	COST
<b>A AND C</b>	Leadership Review and Member Satisfaction Survey	\$500
<b>B</b>	Mission Statement and Values	\$490
<b>B, C AND D</b>	Mission Statement & Values, Issues, Choices and Vision	\$980
<b>A, B, C, D AND E</b>	Full process	
	Over two visits	\$1,660
	Over three visits	\$1,710
	Over four visits	\$1,760