

# CO-OPERATIVE HOUSING EDUCATION CONFERENCE



**Saturday October 19, 2019**

Five brand new workshops and seven updated. Twelve workshops in all!

**Westin Wall Centre**  
3099 Corvette Way  
Richmond V6X 4K3

## NO HOUSING CO-OP IS AN ISLAND

Like any community, housing co-ops are impacted by the larger community around them. This conference offers a selection of workshops and a plenary session that highlight outside influences that can impact your co-op, for better or worse. We'll help you gain the right vantage point to see what these impacts could be, and find ways to prepare to make the most of opportunities and deal effectively with challenges.

## CONFERENCE DETAILS

### Conference cost

Full-day rate: \$190 plus GST

Half-day rate: \$160 plus GST

(9:30am – 1:15pm or 12:30pm – 4:45pm)

CHF BC will invoice your co-op after the conference. When you register online, you will be asked for co-op authorization for your registration.

### Discounts

**BUY 5 GET 1 FREE:** For every five full-day registrations, get one full-day registration free.

**EARLY:** Register by Friday October 4, and save \$10 off each full-day registration fee.

**ISLAND SHUTTLE:** A CHF BC shuttle from Tsawwassen Ferry Terminal to the conference venue, and back. Indicate you require this service on registration.

**FREE:** Member co-ops in the Thompson Okanagan and Kootenay regions are eligible for two free registrations and two free hotel accommodations (only available if registration received by September 27).

**OUTLIERS:** Lower Mainland co-ops more than 35 km from the Westin and Island co-ops can take a further \$15 off each full-day registration fee.

**BRING A NEW OR YOUNGER MEMBER FOR FREE:** Bring one member who has lived in your co-op for 12 months or less or a member under the age of 30 for no extra charge! (Must register with a full-day paying registrant).

### Cancellation

Cancel by noon on Friday, October 11. If not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

### Conference schedule

8:30am – 9:30am: light breakfast and registration

9:30am – 12:30pm: workshops

12:30pm – 1:15pm: lunch and registration

1:15pm – 2:15pm: plenary

2:15pm – 2:30pm: break

2:30pm – 4:45pm: workshops

## HOW TO REGISTER

Register online at [chf.bc.ca](http://chf.bc.ca)

For more information  
contact Debbie Van Kuyk

email: [education@chf.bc.ca](mailto:education@chf.bc.ca)

phone: 604-343-2359

toll-free: 1-866-879-5111 ext 135

### Portable and scheduled workshops and webinars

Can't make it to the conference? Ask us to bring a workshop to your co-op; come and attend a scheduled workshop at the CHF BC office on Commercial Drive; or attend a webinar:

[chf.bc.ca/education](http://chf.bc.ca/education)

### Sponsors

Thanks to CD Contract, Danube Kitchens, Encasa Financial, Canada Mortgage and Housing Corporation, K&A Flooring, RONA, TELUS, Trail Appliances and Waste Connections for their contributions to CHF BC's Education Program.



Click on the workshop titles to see longer workshop descriptions and instructor bios online.



## WORKSHOP DETAILS

### Morning Workshops 9:30am – 12:30pm

#### 1. ADVANCED GOVERNANCE **UPDATED**

This master class will help you shift the focus of your co-op's governance to tackle the priorities that really matter. Tap into the collective insights, experience and creativity of your members to create new best practices and elevate your governance to the next level.

#### 4. KAIROS BLANKET EXERCISE **UPDATED**

Experience a powerful interactive exercise to learn about historic and contemporary relationships between Indigenous and non-Indigenous peoples in Canada. Step onto blankets that represent the land and literally walk through our shared history.

#### 2. ASK THE LAWYERS **UPDATED**

Bring your toughest legal questions for our team of experienced co-op lawyers. Get the answer to that question you've always had about the Co-op Act, model rules, human rights, privacy, membership termination, governance, and more. Win a prize for the workshop's toughest question!

#### 5. CYBERSECURITY **NEW**

Cybersecurity Awareness Training covers what you need to know to keep you and your organization safe in the ever-evolving threat landscape. This workshop will cover online security, social engineering, phishing, fraud and data encryption along with best practices in organizational security.

#### 3. BUILDING A CULTURE OF ACCOUNTABILITY **UPDATED**

No one follows through on their commitments every time, but what is it that makes us want to? Co-op culture can encourage or discourage accountability. Find out how friends and neighbours can hold each other accountable, without naming and shaming.

#### 6. HOW TO SPEAK UP AT MEETINGS **NEW**

Speaking up at meetings can be nerve-racking, especially if you have a quiet voice. Learn some techniques to overcome the anxiety of speaking in front of a group. Find out about strategies to make your voice heard in an authentic, engaging, succinct and effective way.

### Lunch 12:30pm – 1:15pm

### Plenary 1:15pm – 2:15pm

#### CIVIL RESOLUTIONS TRIBUNAL (CRT)

Join us after lunch in welcoming Kate Campbell, the Civil Resolution Tribunal's Acting Vice-Chair for Strata and Co-operatives. Kate will speak about the CRT's new mandate to hear disputes between co-ops and co-op members. After Kate's presentation, we'll open the floor to your questions in a very interactive session. Don't miss this chance to hear first-hand what the CRT could mean for your co-op.

### Afternoon Workshops 2:30pm – 4:45pm

#### 7. REDEVELOPMENT **UPDATED**

Learn how BC Housing is working with the community housing sector to facilitate the redevelopment of affordable homes on existing sites. Take part in a facilitated Q & A with the Community Land Trust Foundation, and discuss how we might apply recent case studies to the co-op housing sector.

#### 10. SUPPORTING SAFE COMMUNITIES **NEW**

Housing co-ops are known for providing homes in safe, nurturing communities. But no community is completely immune to issues such as domestic violence. Walk through challenging scenarios that explore appropriate and safe community responses to women experiencing violence, and learn about local resources that can help.

#### 8. DISPUTES UNDER THE CRT **UPDATED**

The provincial Civil Resolution Tribunal has assumed jurisdiction over some disputes between housing co-ops and their members. The CRT's goal is to provide easy and inexpensive access to justice. Join us to learn how it might impact your co-op and what you can do to be prepared.

#### 11. MISSION, VISION AND VALUES **NEW**

Using elements of CHF BC's popular Co-op Compass, we'll show you how it is possible to bring your members together to develop a shared mission, vision and values for your co-op. Knowing what you want your shared future to look like can be the key to a stronger, more cohesive and inclusive community.

#### 9. FISHING FOR STORIES **NEW**

Learn the ancient art of telling stories as a way to get to know your neighbours better and build your co-op community. In this practical workshop you will have fun finding your own stories, learning how to tell them, and discovering how sharing stories helps to strengthen communities.

#### 12. PRIVACY PRIMER FOR CO-OPS **UPDATED**

Co-ops deal with a lot of personal information about members. BC's Personal Information Protection Act (PIPA) includes very specific rules about how this information can and can't be used, as well as who should have access to it. Don't let a privacy complaint be the first time you learn about your obligations under PIPA.