

## What To Expect- FAQs

## 2022 Island Education Day

### WHAT IS THE THEME OF THE CONFERENCE?

“Reviving/Rebuilding Social Connections, After Two Years”

CHF BC is celebrating 40 years of navigating challenges and growing housing co-op living in BC. We are celebrating our community and our commitment to facilitating strong and sustainable co-op communities through social connectedness in person for the first time since 2019.

### WHEN WILL THE ISLAND EDUCATION DAY TAKE PLACE? WHERE IS IT LOCATED?

CHF BC Island Education Day will take place on **Saturday, June 4, 2022**, 9:00 a.m. – 4:00 p.m. at The **HOTEL GRAND PACIFIC**, 463 Belleville St, Victoria, BC V8V 1X3.

### WHY IS CHF BC RETURNING TO AN IN-PERSON EVENT THIS YEAR?

As we come out of two years of social distancing, we consider that our members are yearning for that in person social connection. We are living in a time of constant and immediate change. Our program considers the movements of today and looks to create a space for belonging and inclusivity for all our members.

### I AM ATTENDING THE CONFERENCE IN PERSON, WHAT IS THE COVID-19 PROTOCOL?

The CHF BC team is committed to ensuring a great experience at our in-person events, which includes providing a safe, clean and hygienic environment for our members, staff, facilitators, and other attendees.

Masks are recommended by not mandatory.

We are arranging seating so that conference attendees can still speak to each other at a relaxed distance. Hand sanitizers and sanitizing stations are located throughout the venue.

Daily high-touch spaces and equipment such as, but not limited to, light controls/switches, doorknobs, handles, credenzas, curtain and air conditioning controls will be regularly wiped clean using approved sanitizing cleaners

All food items will be served and managed by the Hotel Staff.

### Stay Home If You Are Sick

If you are showing any potential symptoms of COVID-19, have tested positive for COVID-19, or have been in close contact with anyone that has tested positive for COVID-19 within 5 days of the event,

then we request that you do not attend the event. We will refund 100% of your registration fees upon request, **or you can send another participant from your co-op in your place.**

- Fever
- Coughing
- Sore throat
- Shortness of breath
- A musculoskeletal symptom cluster with muscle and joint pain, headache, and fatigue
- A cluster of digestive symptoms with abdominal pain, vomiting, and diarrhea.

If you develop symptoms of COVID-19 listed above, please use the [BC Covid-19 Self-Assessment Tool](#) to assess your symptoms and if you don't feel well, consider the health and safety of other co-op housing members and please stay home.

#### **IF I AM UNABLE TO JOIN A WORKSHOP, CAN I GET ACCESS TO THE RECORDINGS?**

If your plans change after you have registered, you may request a copy of any available recordings by emailing [education@chf.bc.ca](mailto:education@chf.bc.ca). Please note that not all sessions are being recorded and will vary depending on the facilitator.

#### **WILL THERE BE ENGAGEMENT AND NETWORKING SESSIONS?**

At CHF BC, we are committed to connectedness and accessibility. Throughout the day, there will be opportunities to engage and network with each other.

#### **IF I CAN'T ATTEND, CAN I TRANSFER MY REGISTRATION?**

Registrations may be transferred to another member in your co-op housing and requests for transfers of registration fees must be made in writing to email: [education@chf.bc.ca](mailto:education@chf.bc.ca).

#### **IF I HAVE ANY QUESTIONS OR PROBLEMS DURING THE CONFERENCE, WHO SHOULD I CONTACT?**

A member of our team is present in person at the venue. Please address your concerns with them during the event or you may contact 1-877-384-9444 or [education@chf.bc.ca](mailto:education@chf.bc.ca).

#### **HOW CAN I PROVIDE FEEDBACK ON THE ISLAND EDUCATION DAY PROCEEDINGS AND WORKSHOPS I ATTEND?**

To help us improve our future Island Education Day planning and the quality of workshop sessions, we ask for your feedback in the following survey here: <https://www.surveymonkey.com/r/TQ6ZZV8>.