

WHAT TO EXPECT- FAQs

CHF BC's 2022 Fall (Hybrid) Education Conference

WHAT IS THE THEME OF THE CONFERENCE?


“Co-operating Our Way to Inclusive and Sustainable Communities.”


At CHF BC, we co-operatively work every day to support the unmet sustainability and inclusive needs of all our members, helping them build more resilient and connected communities. Through our programs, services, partnerships, and advocacy, we demonstrate our commitment to our member's education and training needs so they can contribute effectively to the development of their co-operatives.

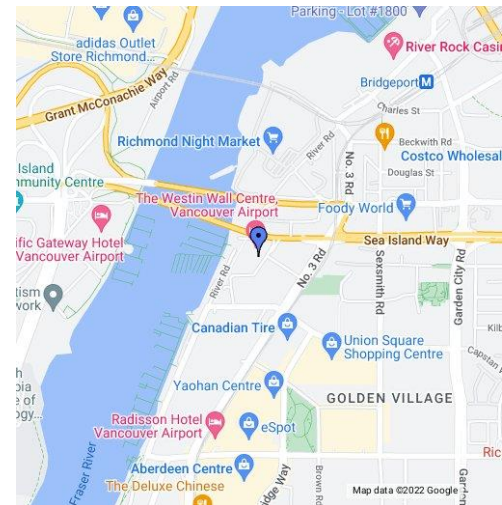
WHEN WILL THE CONFERENCE TAKE PLACE? WHERE IS IT LOCATED?

CHF BC Fall Education Conference will take place on **Saturday, October 22, 2022, 9:00 a.m. – 4:00 p.m.** at **The Westin Wall Centre, Vancouver Airport** or **Online (Hybrid)**.

PLEASE NOTE: Conference attendees may attend in person or online.

 The Westin Wall Centre Hotel Address is: 3099 Corvette Way, Richmond, BC V6X 4K3

 Phone: (604) 303-6565



WHAT IS A HYBRID CONFERENCE?

The CHF BC hybrid conference features a combination of in-person events and workshops, with live broadcasting of select sessions for those attending the conference virtually.

WHY IS CHF BC PLANNING A HYBRID CONFERENCE THIS YEAR?

We understand that as we come out of two years of social distancing and away from the magic of being together, our members may not yet be ready to be in person again. Still, others are yearning for that in person connection. We are living in a time of constant and immediate change. Therefore, our program considers the movements of today and looks to create a space for belonging and

inclusivity for all our members who want to access our education programs, whether in person, online or in a hybrid format.

I AM ATTENDING THE CONFERENCE IN PERSON, WHAT IS THE COVID-19 PROTOCOL?

The CHF BC team is committed to ensuring a great experience at our in-person events, which includes providing a safe, clean, and hygienic environment for our members, staff, facilitators, and other attendees.

- ⚠ **Masks are recommended but not mandatory.**
- ⚠ We are arranging seating so that conference attendees can still speak to each other at a relaxed distance. Hand sanitizers and sanitizing stations are located throughout the venue.
- ⚠ Daily high-touch spaces and equipment such as, but not limited to, light controls/switches, doorknobs, handles, credenzas, curtain, and air conditioning controls will be regularly wiped clean using approved sanitizing cleaners
- ⚠ All food items will be served and managed by the Hotel Staff.
- ⚠ **Stay Home If You Are Sick**

If you are showing any potential symptoms of COVID-19, have tested positive for COVID-19, or have been in close contact with anyone that has tested positive for COVID-19 within 5 days of the event, we are requesting that you **do not attend the event in person**. We will transfer your registration online upon request, **or** you can send another member from your co-op in your place.

If you develop symptoms of COVID-19 listed below, please use the [BC Covid-19 Self-Assessment Tool](#) to assess your symptoms and if you don't feel well, consider the health and safety of other co-op housing members:

- Fever
- Coughing
- Sore throat
- Shortness of breath
- A musculoskeletal symptom cluster with muscle and joint pain, headache, and fatigue
- A cluster of digestive symptoms with abdominal pain, vomiting, and diarrhea.

IF I AM ATTENDING THE CONFERENCE IN PERSON, CAN I JOIN ONLINE EVENTS?

In-person attendees can attend the sessions selected for the virtual component. **A quiet room will be provided** at The Westin Hotel for participants to log onto their laptops. WIFI Internet access will be provided to facilitate this.

HOW DO I ACCESS/JOIN TO THE CONFERENCE WORKSHOPS AND PLENARY SESSIONS?

Once registered for the event, you will receive a Zoom link to participate online. If the event is in person, you can proceed directly to the room as marked.

IF I AM UNABLE TO JOIN AN ONLINE OR IN-PERSON SESSION, CAN I GET ACCESS TO THE RECORDINGS?

If your plan changes after you have registered, you may request a copy of any available recordings by emailing education@chf.bc.ca. Please note that not all sessions are being recorded and will vary depending on the facilitator.

WILL THERE BE ENGAGEMENT AND NETWORKING SESSIONS?

At CHF BC, we are committed to connectedness and accessibility. Regardless of how conference attendees are participating, there will be opportunities to engage and network with each other.

IF I CAN'T ATTEND, CAN I TRANSFER MY REGISTRATION?

Registrations may be transferred to another member in your co-op housing, and requests for transfers of registration fees must be made in writing to email: education@chf.bc.ca.

IF I HAVE ANY QUESTIONS OR PROBLEMS (e.g., technology issues) DURING THE CONFERENCE, WHO SHOULD I CONTACT?

A member of our team is present at every online event or in person at the venue. Please address your concerns with them during the event, or you may contact 1-877-384-9444 or education@chf.bc.ca

HOW CAN I PROVIDE FEEDBACK ON THE CONFERENCE PROCEEDINGS AND WORKSHOPS I ATTEND?

To help us improve our conference planning and the quality of our plenary and workshop sessions, we will ask for your feedback in a follow-up survey form. The form will be provided after the conference has been concluded.